



REFUND POLICY

Should you need to withdraw from the Mustangs football program after registration, please notify your Head Coach/Team Manager as soon as possible. You must also contact the Club Registrar (registrar@mustangsfootball.ca) in order to have a refund processed.

Refunds will be granted according to the following:

1. Prior to the first League game, registration fees will be reimbursed. A \$50.00 administration fee is not eligible for refund. Please note that the fees collected during the online registration process by Football Canada, Football Manitoba and the appropriate league fees (based on age) are not refunded from the club level.
2. **No Refunds will be issued if not requested 24 hours prior to the first League game** except in extenuating circumstances – see Medical Reasons below:
3. Medical Reasons: Refunds will only be issued if a player sustains an injury which results in a doctor's recommendation not to continue playing football. All requests for Medical Refunds must be accompanied by a Doctor's note and requested within one week of the date the injury occurred.

Medical Refunds will be issued according to the following schedule:

- Player injured during or after the first and prior to the second game can request a 50% refund (includes the amounts withheld as per 1. above).
- Player injured during or after the second and prior to the fourth game of the season can request a 25% refund (includes the amounts withheld as per 1. above).
- Players injured during or after the fourth game of the season are not eligible for a refund.

PLEASE NOTE:

- Refunds will be issued and Equipment Deposit returned only after all equipment has been returned to the Mustangs Football Club.
- All refunds will be mailed, please allow 4-6 weeks for processing.
- All deposit cheques will be destroyed.